

Personal Health Record

KRM is developing a personal health record/personal health record bank for the WV DHHR/Medicaid. We are including design and principles obtained from the VA's My HealthVet web front end and integrating a Personal Health Record (PHR) front end for RPMS and any other CCHIT compliant EMR. The PHR can accept multiple inputs from various standards compliant EMR's that employ either CCR or CCD extracts to populate the PHR clinical portion. This solution is open source and can be utilized to provide a patient portal to various clinical information sources as well as insurance claims and e-prescribing information sources.

KRM PHR/PHRB Portal Benefits:

- Portability- Anywhere there is internet access you or your provider with your permission can obtain secure access to your health records.
- Pre-register - Your patients can complete the pre-registration process using HIPAA-compliant, secure communication prior to coming into your office, saving themselves and your staff valuable time
- Check-in – Your patients can check in for their appointment and pay their co-pay or bill without taking up front-desk time, via a kiosk, laptop or other PC placed in your office waiting room.
- Request appointments online - Your patients can request appointments online, reducing your practice call volume and helping your staff to respond to patient requests more efficiently.
- Request prescription refills - Your patients can go online to request refills, providing your staff with the flexibility to handle the requests when it is convenient.
- Conduct 'virtual' office visit (VOV) – Your patients can communicate with physicians online through virtual office visits or "Ask-a-Doctor" consultations using secure, HIPAA compliant messaging.
- Obtain lab results – Your patients can receive lab results through the practice portal without the expense, paperwork and postal delays of postcards or letters.
 - Secure, uniquely-branded website and portal
 - Patient demographic updates
 - Patient Check-in
 - Online appointment scheduling
 - Online prescription refill requests
 - View lab results
 - Online, automated patient education programs
 - Automated medication alerts with FDA warnings
 - Reporting tool
 - Personalized PHR portal for insurers and practice groups.